

# Harbormaster Report



Kristian Ferrero  
Harbormaster

# The Breakdown

- **Point Hudson office – 2 staff**
  - RV Park
  - Marina
  - Kayaks
  - Row Shells
  - Union Wharf/City Dock oversight
- **Boat Haven Yard/Moorage office – 5 staff**
  - Marina
  - Boatyard
  - Launch Ramp
  - Commercial Basin
  - Kayaks
  - Wherry
  - JCIA daily use management
  - Hadlock launch/dock management
- **Quilcene office – 1 staff**
  - Marina
  - Launch Ramp
  - Groundskeeping



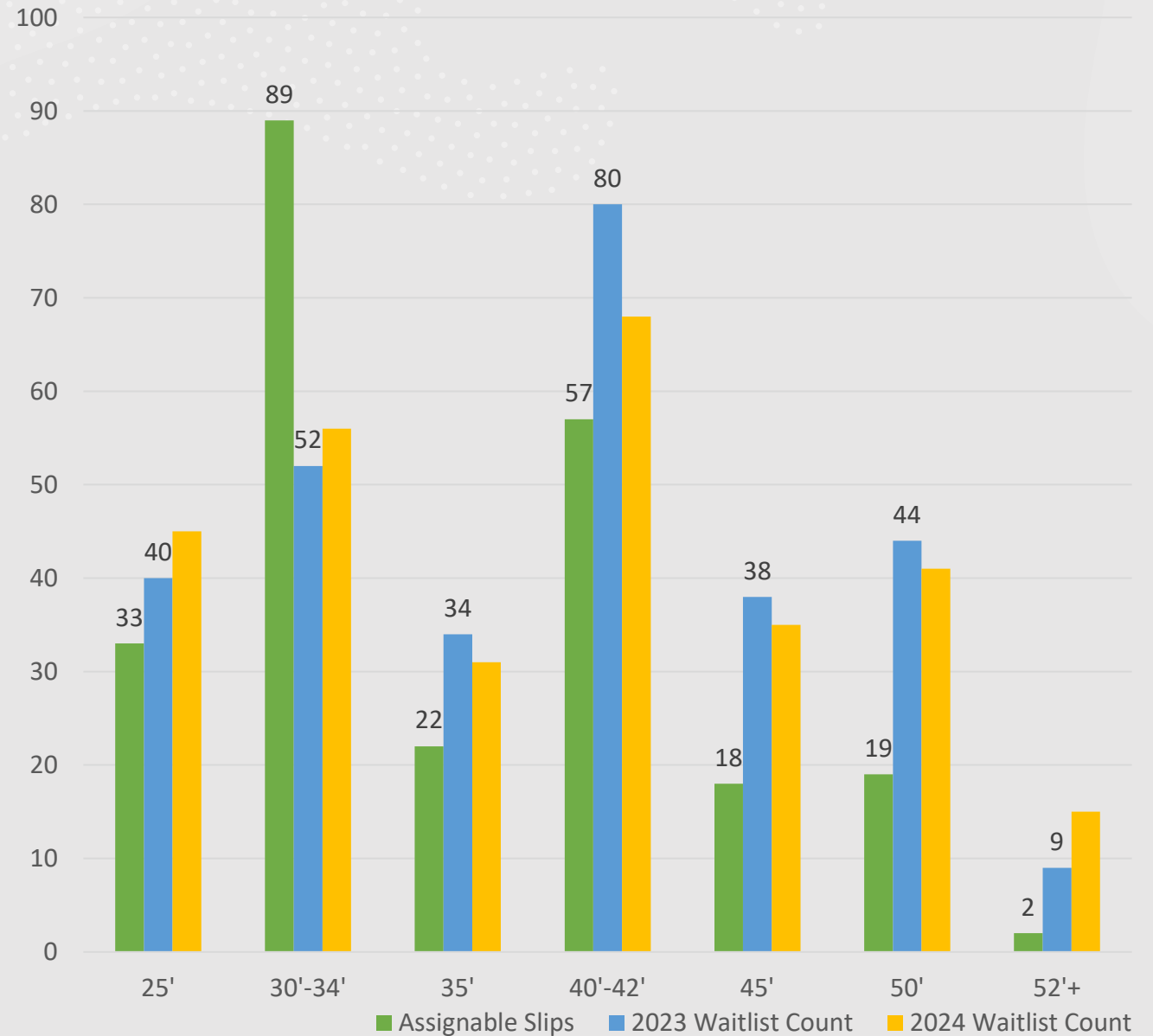
# 2024 Projects & Plans

- Waitlist Renewal
- Buoy Test
- Insurance/Registration upkeep process
- Pump out program
- CampLife Implementation
- ParkMobile Implementation
- Dock Attendant Program



# Waitlist by the Numbers

Waitlist vs. Assignable Space





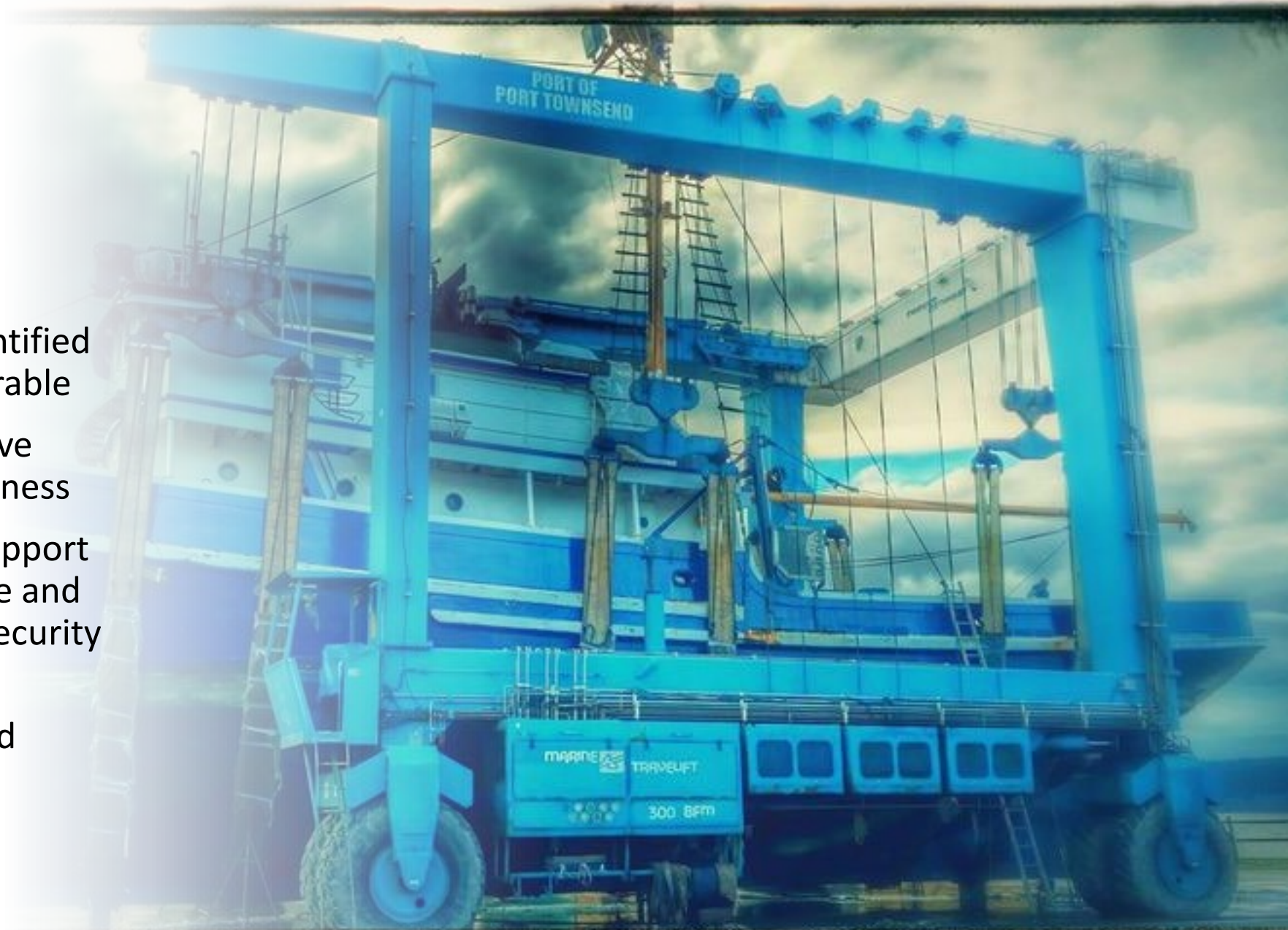
# Waitlist Thoughts

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- Renewal Fee reinstated
  - Implementation at the beginning of the year refocused the lists
  - More change coming for any non payments of waitlist renewal, effective March 1<sup>st</sup>
- 52'+ Waitlist
  - Last assignment was 4 years ago
  - List keeps growing
  - Should we continue this category?
- Explore further efficiencies
  - Pass's?
  - Timeline from point of contact?

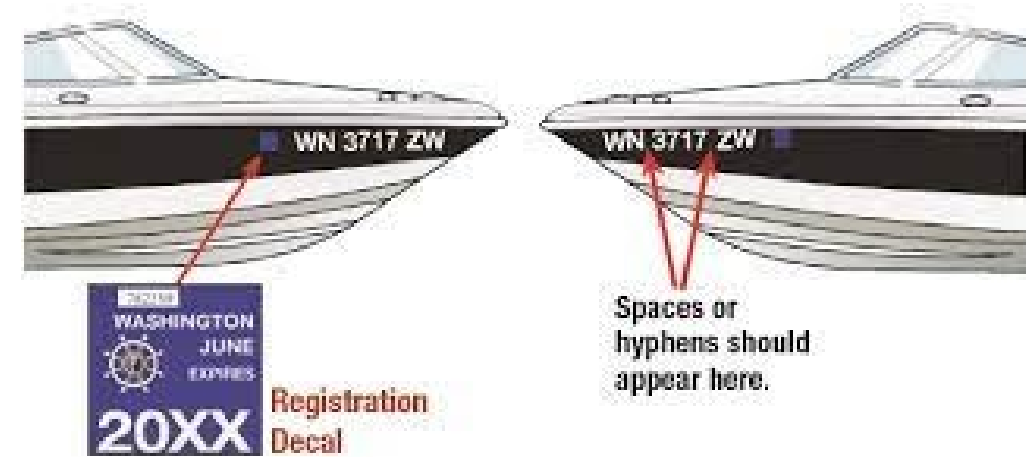
# “Buoy Test” Program

- 11 Vessels have been identified as stagnant and/or inoperable
- Given until May 1<sup>st</sup> to prove operability and seaworthiness
- Program is intended to support an active maritime culture and preserve the safety and security of the marinas
- Realign with our Rules and Regulations



# Registration and Insurance

- Current Requirements
  - 300k Protection and Indemnity Insurance and the Port named as insured
  - Current Registration and/or Coast Guard Documentation
- Establishing consistent communication
  - Reminding tenants of their expirations and the need to keep accounts updated
- Help create a safe and responsible boating community



UNITED STATES OF AMERICA				
DEPARTMENT OF HOMELAND SECURITY UNITED STATES COAST GUARD				
NATIONAL VESSEL DOCUMENTATION CENTER				
CERTIFICATE OF DOCUMENTATION				
VESSEL NAME	OFFICIAL NUMBER	IMO OR OTHER NUMBER	YEAR COMPLETED	
BOAT NAME	123456		2012	
HAULING PORT	HULL MATERIAL		MECHANICAL PROPULSION	
SAN DIEGO, CA	WOOD		YES	
GROSS TONNAGE	NET TONNAGE	LENGTH	BREADTH	DEPTH
14 GRT	12 NRT	40.4	11.8	6.1
PLACE BUILT				
PALMOUTH, UNITED KINGDOM				
OWNER		OPERATIONAL ENDORSEMENTS		
SMITH, JOHN		RECREATION		
MANAGING OWNER				
SMITH, JOHN 1234 MAIN ST. SAN DIEGO, CA 92109				
RESTRICTIONS				
NO CONTINGENT FOREIGN BUILT NO FIBERGLASS FOREIGN BUILT				
ENTITLEMENTS				
NONE				
REMARKS				
ISSUE DATE		THIS CERTIFICATE EXPIRES		
MONTH 01, 2012		MONTH 01, 2012		
		VDS MONTH		
		DIRECTOR, NATIONAL VESSEL DOCUMENTATION CENTER		

# Sea Grant Pump-out Program

- As of January, 'Neptune's Kiss' is officially operating weekly
  - Has pumped over 1500 gallons since
- Operations 5 days a week June into September
  - 2024 is the benchmark year for planning out future implementation and needs
- Supports our liveaboard community and creates even easier access preventing pumping into the Puget Sound



[Sign Up](#)[Log In](#)

# CampLife

Hosted advertising on a recognized site

## Point Hudson Marina & RV Park

103 Hudson Street  
Port Townsend, WA 98368  
[+1 \(360\) 385-2828](tel:+13603852828)  
[pointhudson@portofpt.com](mailto:pointhudson@portofpt.com)  
[Get Directions](#)

### Description and Local Attractions

Point Hudson has a stunning waterfront RV park with 46 full hook-up sites and two electric only sites. Well behaved, leashed pets are welcome. The RV park is located adjacent to the shore just to the east of the Point Hudson Marina. During your stay, you will be able to enjoy long walks from your doorstep to the historic lighthouse at Point Wilson, where the world's shipping enters the Puget Sound by way of Admiralty Inlet. If you are also bringing a boat or planning to use one of the local seafaring businesses in Port Townsend, this is the most convenient base for your adventures.

[Check Availability](#)

MM-DD-YYYY

## 2 Reservation Details

### 3 Payment


 **Select Site**

Site 25

✕ ✓

06-02-2024

MM-DD-YYYY

 Select Site **Pets**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
-----	-----	-----	-----	-----	-----	-----

26 27 28 29 30 31 1

2 3 4 5 6 7 8

9	10	11	12	13	14	15
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16 17 18 19 Customers

23	24	25	26	27	28	29
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30	1	2	3	4	5	6
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45 Available

de-outs

### Campground Info

**+ Add Site**

## Customer friendly interface

 Point Hudson Marina & RV Park

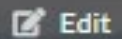
Book Now



## Guest Profile

**Kristian Ferrero**

kristian@portofpt.com



Edit







Change Password

### Reservations

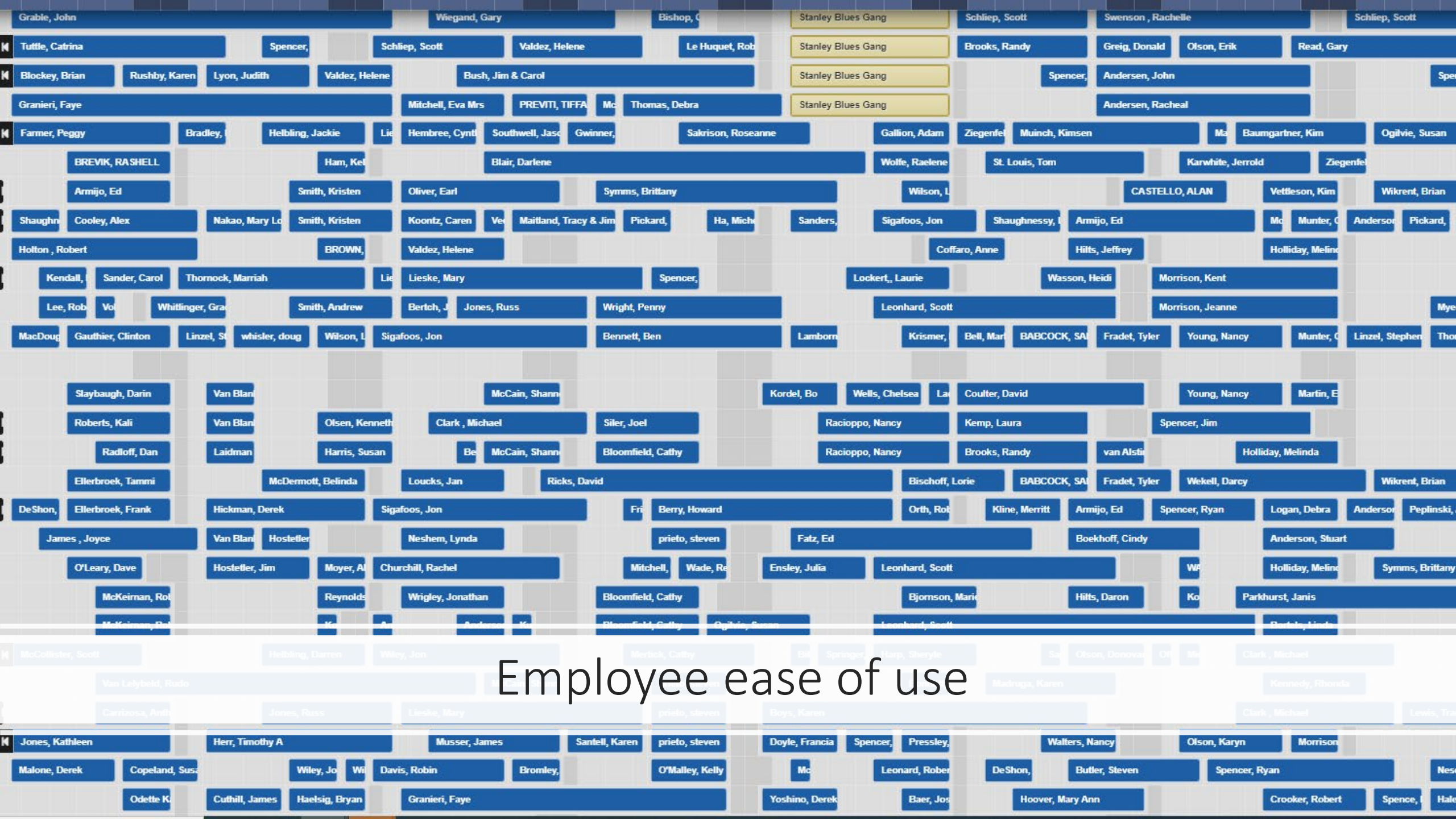
No reservations found

### Other Purchases

No purchases found

 Addresses Phones Equipment Vehicles

# Customer Login Portal



# Already seeing results



Customer complaints have vanished



Employee confidence in their work and in the system



Between January 23<sup>rd</sup> and February 28<sup>th</sup> there have been 5,201 nights of RV park reservations

2023 had a total of 8038 nights sold  
65% of the previous years nightly count have been made in one month

# ParkMobile

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- Implementation as of March 1<sup>st</sup>, 2024
  - Back 40 parking area - 97025
  - Landfall parking area – 97026
- Creating easy pay to park situations
- Capturing lost revenue in high traffic areas



# Ease of Access



6:23 5G 90%

←

Zone #  
**97025**  
Port Townsend, WA ✓

Accepted Payment Methods

AM EX VISA Mastercard DISCOVER JCB PayPal

G Pay

Parking Duration **\$11.39**

Max Parking Time: 30d

**24 00**  
Hours Minutes

Your Vehicle [+ Add New](#)

☒ WA: FC02733

☐ WA: BUF9500  
Subaru

# 97025 (Port Townsend, WA)

**Vehicles**

License Plate Number  
FC02733 (WA) [Double check this!](#)

**Duration**

Total Time  
**1 Day 0 Minutes**

End Time  
Mar 1, 6:26 AM

**Payment Method**

G Pay Google Pay

**Price Details**

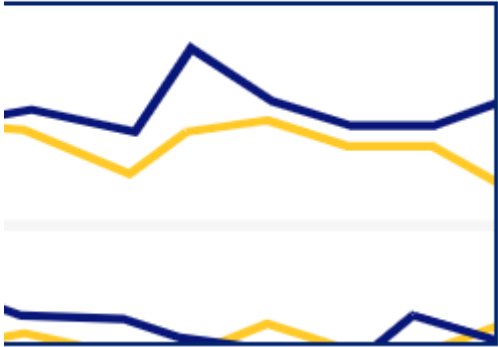
Parking Subtotal	\$10.94
Transaction Fee	\$0.45
<b>Total Cost</b>	<b>\$11.39</b>

[Add Promo Code](#)

**Buy with G Pay**

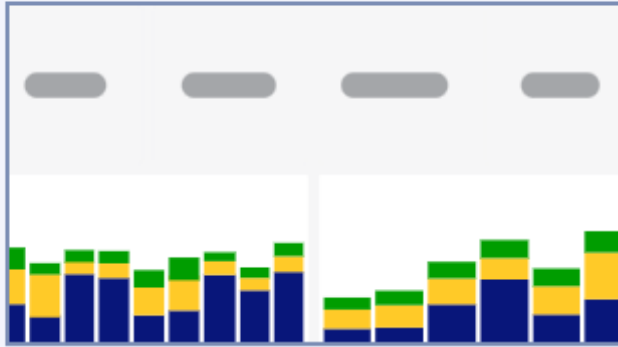
# Operational & Financial Reporting

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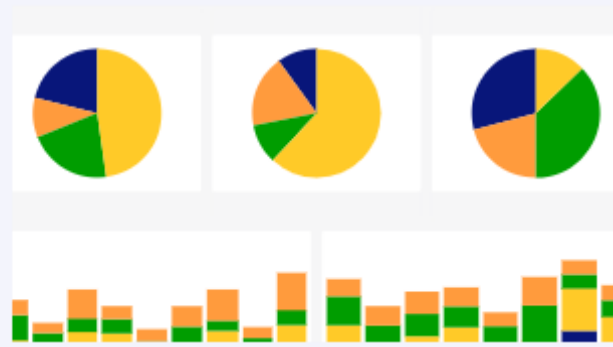
**Annual Performance**

Performance summary of the last 12 months.



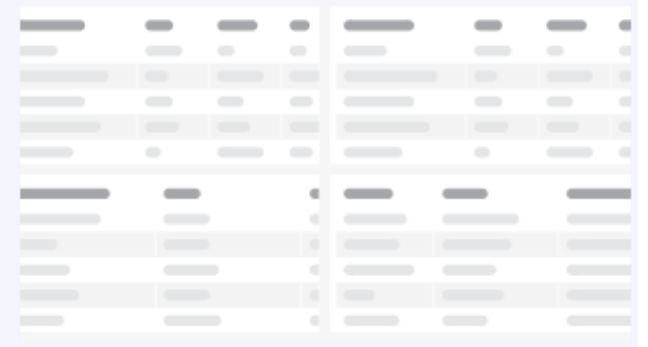
**Recent Performance**

Performance summary of the last few days, weeks, and months.



**Transaction Stats**

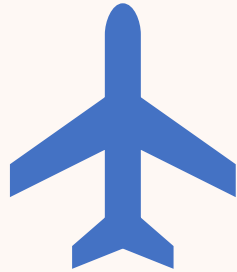
Categorization of transactions over the last 6 weeks.



**Zone Detail**

Top and Bottom zones over the last 6 weeks.

# Future implementation



## **Airport**

Tie downs  
Longterm parking



## **Boat Haven Launch Ramp**

# NWMC/POPT Dock Attendant Program

01

Continue to build a program that introduces young adults to the maritime industry

02

Transform their experience and learning into future maritime jobs

03

Provide an on the dock reception to customers that we couldn't otherwise offer



Thank you!



Questions or Comments?