

From: [Hayley Hughes](#)
To: [Kristian Ferrero](#)
Cc: [Public Comments](#); [Eron Berg](#); [Connie Anderson](#); ppetranek@portofpt.com; chasse@portofpt.com; [Pete Hanke](#)
Subject: Re: Disputed Moorage Billing-Boat Purchased April 2025
Date: Monday, September 8, 2025 6:35:13 PM
Attachments: [image.png](#)

Dear Mr. Ferrero,

Thank you for your reply. However, I must respectfully dispute your conclusion for the following reasons:

1. Ownership Timing – I did not purchase the vessel until the second week of April. Charging me from April 1st is inaccurate, as I had neither ownership nor control of the boat during that time.
2. Staff Assurances – At no point did the previous owner represent to me that moorage was paid through May 1st. That information was explicitly provided by Port staff when I contacted the office immediately following my purchase. I was told that if the boat was removed by May 1st, I would owe nothing further. I relied in good faith on that statement when arranging removal of the boat by the agreed deadline.
3. Lack of Documentation or Discussion – Your letter references documentation and payment that “was not completed.” To my knowledge, I was never informed of any requirement to submit paperwork or prepay in order to avoid daily rates. No such documentation was ever presented or requested at the time I contacted the office. The only guidance I received was that I had until May 1st to remove the vessel to avoid additional charges.

Based on these facts, I continue to believe that the charges assessed are not appropriate. At most, I would be responsible for a pro-rated portion of April, from the date of purchase until May 1st, and at the monthly rate as originally represented to me.

I ask again that the Port review this matter fairly in light of the miscommunication that originated from your own staff. If this cannot be resolved administratively, I will have no choice but to escalate the issue to the Port Commission, the Washington State Auditor, and the Washington Attorney General’s Office, as this concerns both accurate billing and the accountability of a public agency to its constituents.

I hope we can reach a resolution without requiring further escalation. Please confirm how the Port intends to proceed.

Respectfully,
Hayley Hughes (206-843-5495)
Joel Chaudoin

On Mon, Sep 8, 2025, 7:43 AM Kristian Ferrero <kristian@portofpt.com> wrote:

Good morning Hayley,

After reviewing your account, I can confirm that the charges are correct. They reflect 30 days of nightly moorage at the Port of Port Townsend Boat Haven Marina, from April 1st through May 1st.

I understand there may have been some confusion due to information provided by the previous boat owner. However, no moorage was paid for the month of April prior to your arrival.

When you came into the office, we discussed the possibility of qualifying for the monthly rate, which required submitting the appropriate documentation and payment. Unfortunately, this process was not completed, so the nightly rate was applied by default.

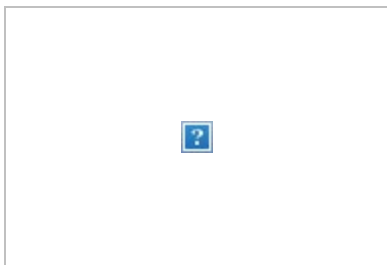
As such, the charges remain valid and must be paid in full prior to any return of the vessel or further use of port facilities.

Respectfully,
Kristian Ferrero

Harbormaster
Port of Port Townsend

Direct: (360) 316-6087 | Office: (360) 385-6211

Kristian@portofpt.com



NOTICE: Emails sent to and from the Port are likely public records under Washington's Public Records Act, RCW 42.56, and may be subject to disclosure upon request.

From: Hayley Hughes <hayleypea723@gmail.com>

Sent: Saturday, September 6, 2025 7:12 AM

To: Eron Berg <Eron@portofpt.com>; Connie Anderson <canderson@portofpt.com>; Kristian

Ferrero <kristian@portofpt.com>

Subject: Disputed Moorage Billing-Boat Purchased April 2025

I am writing regarding a billing discrepancy following my purchase of my 40ft Doug Peterson Sailboat during the second week of April 2025, which I moored at Boat Haven Marina until May 1, 2025.

When I completed the purchase, the Port's staff—specifically the lady in the office—stated that “the moorage was paid by the previous owner until May 1st, so if I moved the boat out by then, I wouldn’t owe anything.” Based on that, I relied on the information and arranged to remove the vessel by May 1.

Approximately one week post-purchase, I received a call from another staff member, advising that I owed \$2,312, calculated at the daily rate for the entire month of April, rather than a pro-rated or free period as initially communicated. When I relayed the prior assurance from your staff, I was told, “well, she lied,” which to me is abrupt and unfair.

I respectfully request:

1. A review of the billing for the period from the second week in April 2025 to May 1, 2025, considering the initial statement provided to me.
2. A reconsideration of the charges in light of the misleading information and the fact that the boat was in my possession for only about two weeks before I moved it out.
3. A clear explanation of how such miscommunication occurred and what steps the Port will take to prevent similar issues in the future.

I hope we can resolve this matter amicably. If needed, I am open to discussing this in person or attending a Port Commission meeting if that would help expedite resolution. I look forward to your timely response. Thank you for your attention.

Sincerely
Hayley Hughes
Joel Chaudoin